Monday | November 11, 2019

Loyalty360 Brand Member Only Sessions*:

*These sessions on Monday, November 11th are only open to Loyalty360 corporate brand members. For more information on membership, contact Loyalty360

10:30am – 11:00am	LOYALTY360 BRAND MEMBER MEETINGS: PRE-EVENT NETWORKING AND COFFEE*
11:00am - 11:15am	LOYALTY360 BRAND MEMBER MEETINGS: KICKOFF*
11:15am – 12:00pm	LOYALTY360 BRAND MEMBER MEETINGS/SESSIONS*
12:45pm – 1:55pm	LOYALTY360 BRAND MEMBER ONLY LUNCH*
2:00pm – 4:30pm	LOYALTY360 BRAND MEMBER MEETINGS/SESSIONS*
4:30pm – 5:30pm	LOYALTY360 BRAND MEMBER COUNCILS MEETING*
5:45pm – 6:45pm	WELCOME RECEPTION in Exhibit Hall (Open to all attendees)



Tuesday | November 12, 2019

8:00am	REGISTRATION OPEN
8:00am	BREAKFAST in Exhibit Hall
8:30am	DAY 2 KICKOFF
8:45am — 9:25am	GENERAL SESSION
9:30am — 10:15am	GENERAL SESSION
10:15am $-10:35$ am	BREAK in Exhibit Hall
10:35am — 11:15am	GENERAL SESSION
11:20am — $12:00$ pm	GENERAL SESSION
12:00pm – 1:00pm	LUNCH in Exhibit Hall
1:00pm — 1:40pm	GENERAL SESSION
2:00pm — 3:00pm	BREAKOUT SESSIONS Presentations by the Loyalty360 Customer Awards finalists
3:15pm — 4:15pm	BREAKOUT SESSIONS Presentations by the Loyalty360 Customer Awards finalists
4:15pm — 4:35am	BREAK in Exhibit Hall
4:35pm — 5:15pm	GENERAL SESSION
5:15pm — 5:30pm	DAY 2 WRAP UP
5:30pm — 6:30pm	COCKTAIL RECEPTION in Exhibit Hall
7:30 _{pm}	LOYALTY360 BEST IN CLASS AWARDS CEREMONY (Invitation Required - Loyalty360 Members

only)

register: customerexpo.com



Wednesday | November 13, 2019

8:00am	REGISTRATION OPEN
8:00am	BREAKFAST in Exhibit Hall
8:30am – 8:40am	CONFERENCE DAY 3 KICKOFF
8:45am — 9:45am	BREAKOUT SESSIONS Presentations by the Loyalty360 Customer Awards finalists
10:00am — 11:00am	BREAKOUT SESSIONS Presentations by the Loyalty360 Customer Awards finalists
11:00am — 11:20am	BREAK in Exhibit Hall
11:25am – 12:05pm	GENERAL SESSION
12:05pm — 1:05pm	LUNCH in Exhibit Hall
1:05pm - 2:05pm	WORKSHOP SESSIONS
2:10pm - 2:50pm	GENERAL SESSION
2:50pm - 3:10pm	BREAK in Exhibit Hall
3:10pm - 4:10pm	WORKSHOP SESSIONS
4:15pm — 4:45pm	TECHNOLOGY & SERVICE PROVIDER POWER ½ HOUR
4:50pm - 5:30pm	GENERAL SESSION
5:30pm	CONFERENCE WRAP UP
5:30pm - 6:45pm	COCKTAIL RECEPTION
7:00pm - 8:30pm	LOYALTY360 CUSTOMER AWARDS DINNER (Invitation Required – Finalists & Loyalty360 Members only)

register: customerexpo.com

