

Monday | November 11, 2019

9:30am – 10:00am

**LOYALTY360 BRAND MEMBER MEETINGS:
PRE-EVENT NETWORKING AND COFFEE***

10:00am – 10:15am

**LOYALTY360 BRAND MEMBER MEETINGS:
KICKOFF***

10:15am – 12:45pm

**LOYALTY360 BRAND MEMBER
MEETINGS/SESSIONS***

12:45pm – 1:55pm

**LOYALTY360 BRAND MEMBER ONLY
LUNCH***

2:00pm – 5:00pm

**LOYALTY360 BRAND MEMBER
MEETINGS/SESSIONS***

5:00pm – 6:00pm

**LOYALTY360 BRAND MEMBER COUNCILS
MEETING**

6:00pm – 7:00pm

WELCOME RECEPTION in Exhibit Hall (Open to all attendees)

***These sessions are only open to Loyalty360 corporate brand members. For more information on membership, contact Loyalty360**

Tuesday | November 12, 2019

8:00am	REGISTRATION OPEN
8:00am	BREAKFAST in Exhibit Hall
8:30am	DAY 2 KICKOFF
8:45am – 9:30am	GENERAL SESSION
9:40am – 10:15am	GENERAL SESSION
10:20am – 10:40am	BREAK in Exhibit Hall
10:45am – 11:20am	BREAKOUT SESSIONS
11:25am – 12:00pm	BREAKOUT SESSIONS
12:00pm – 1:00pm	LUNCH in Exhibit Hall
1:00pm – 2:00pm	WORKSHOP SESSIONS
2:00pm – 2:20pm	BREAK in Exhibit Hall
2:25pm – 3:25pm	BREAKOUT SESSIONS Presentations by the Loyalty360 Customer Awards finalists
3:40pm – 4:40pm	BREAKOUT SESSIONS Presentations by the Loyalty360 Customer Awards finalists
4:50pm – 5:30pm	GENERAL SESSION
5:30pm	DAY 2 WRAP UP
5:30pm – 6:30pm	COCKTAIL RECEPTION in Exhibit Hall
7:30pm	LOYALTY360 BEST IN CLASS AWARDS CEREMONY (Invitation Required - Loyalty360 Members only)

Wednesday | November 13, 2019

8:00am	REGISTRATION OPEN
8:00am	BREAKFAST in Exhibit Hall
8:30am – 8:40am	CONFERENCE DAY 3 KICKOFF
8:45am – 9:45am	BREAKOUT SESSIONS Presentations by the Loyalty360 Customer Awards finalists
10:00am – 11:00am	BREAKOUT SESSIONS Presentations by the Loyalty360 Customer Awards finalists
11:00am – 11:20am	BREAK in Exhibit Hall
11:25am – 12:10pm	GENERAL SESSION
12:10pm – 1:00pm	LUNCH in Exhibit Hall
1:00pm – 2:00pm	WORKSHOP SESSIONS
2:05pm – 2:40pm	BREAKOUT SESSIONS
2:40pm – 3:00pm	BREAK in Exhibit Hall
3:05pm – 3:50pm	GENERAL SESSION
3:55pm – 4:25pm	TECHNOLOGY & SERVICE PROVIDER POWER ½ HOUR
4:30pm – 5:15pm	GENERAL SESSION
5:15pm – 5:30pm	CONFERENCE WRAP UP
5:30pm – 6:45pm	COCKTAIL RECEPTION
7:00pm - 8:30pm	LOYALTY360 CUSTOMER AWARDS DINNER (Invitation Required – Finalists & Loyalty360 Members only)